



The power to move

# Quickguide eCharge+



# General

Public charging has never been easier

- Find charging stations near you or at specific address
- Filter the map for charging stations that are relevant for you
- Get the availability of the charging points in real time

Choose from different payment methods

- Contract-based
- Direct Payment (Credit Card, PayPal, paydirekt)

Next level personalization

- App branding and word modules
- Hybrid app architecture

Compleo eCHARGE+ app is free of charge

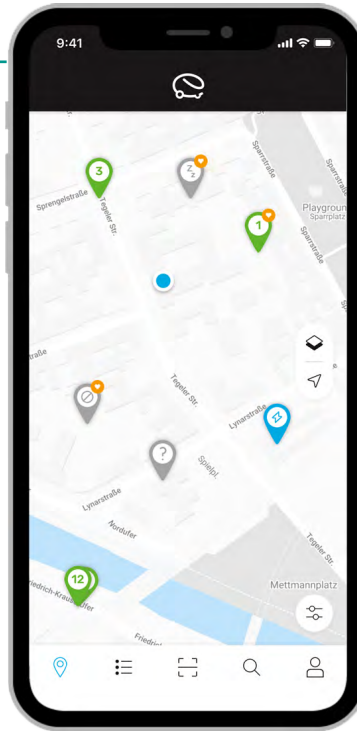
- No registration required for public charging stations
- Easy download on the App Store and on Google Play



# General

## Quick Walkthrough

Never miss a charging station. Next to the map view, the intelligent list view shows nearby charging stations.



Unique QR-Code and charging point number scanner.

The search function helps you to plan your trips and drive to specific charging points.

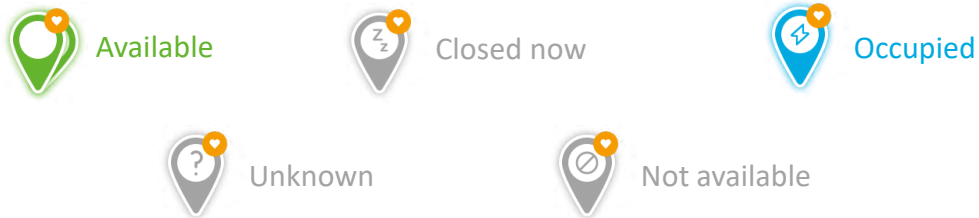
Use the filter function to see only relevant charging stations.

In the "profile menu" you can check your charging history, add payment methods and get support.

State of charging points easy to detect through intuitive map pins.

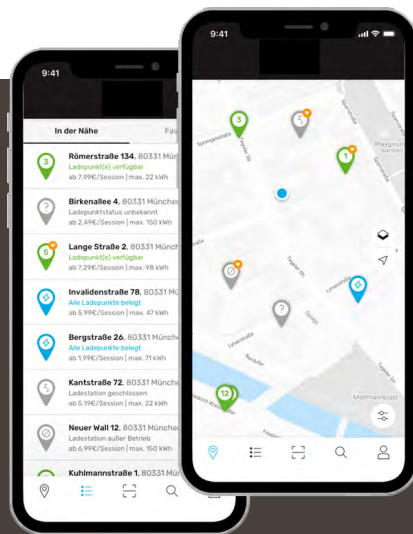


Tabbar provides quick navigation through app.



# Public Charging

01



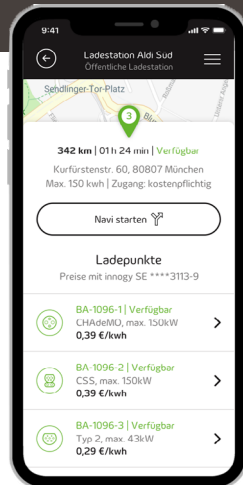
Find charging stations near you or at a specific address.

Filter the map according to the charging stations relevant to you.

Use map or list view.



02



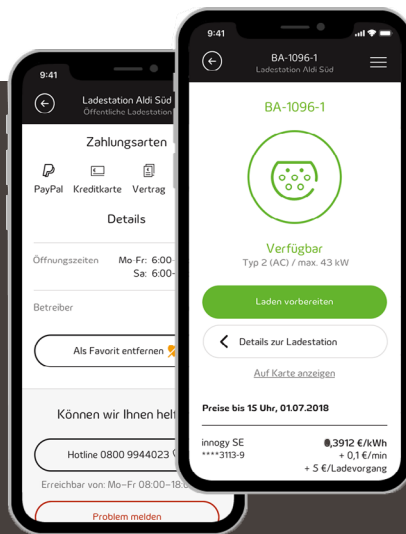
Check the availability of charging points in real time.

Get comprehensive information about charging station.

See the best price based on the configured payment method.

Add your preferred payment method once and start charging even faster in the future.

Pay conveniently with PayPal, credit card, giro pay (paydirekt) or your charging contract directly via the app.

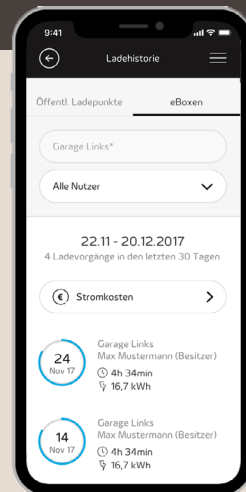


03



Never miss the charging costs, all price modules are transparent and shown before the charging process.

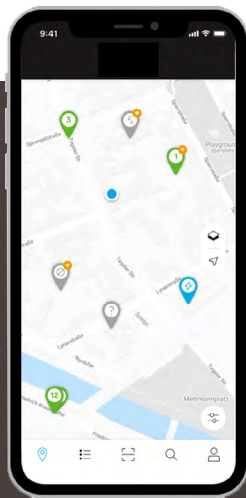
Always keep an eye on active charging processes and track the charging history.



04

# Contract Handling

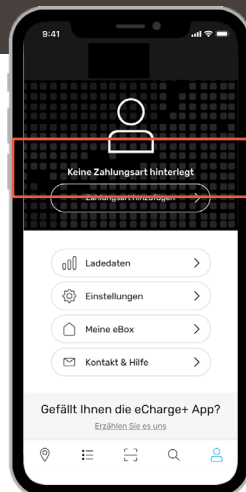
01



Open the "profile menu" located right in the Tabbar.



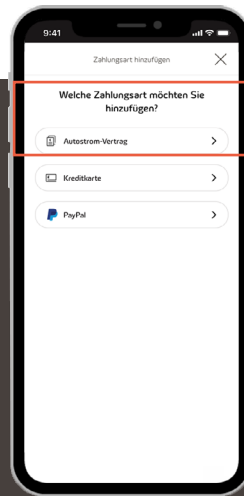
02



Select "Add payment method" at the top if none is defined yet.

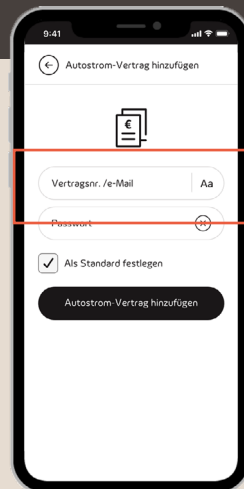
Further payment methods can be defined in the settings.

Choose "Autostrom Vertrag" and continue.  
Proceed the same way if you wish to define another payment method.



03

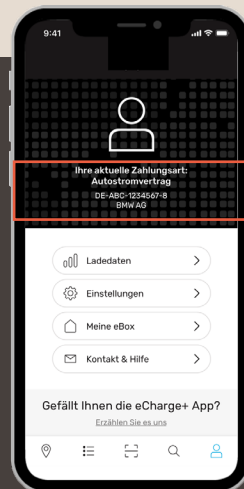
Fill in your Contract ID (EMAID) or your email address and complete the setup by entering your password.



04

Charging sessions can now be activated via your contract.

The app is automatically transferred to the design of your provider.



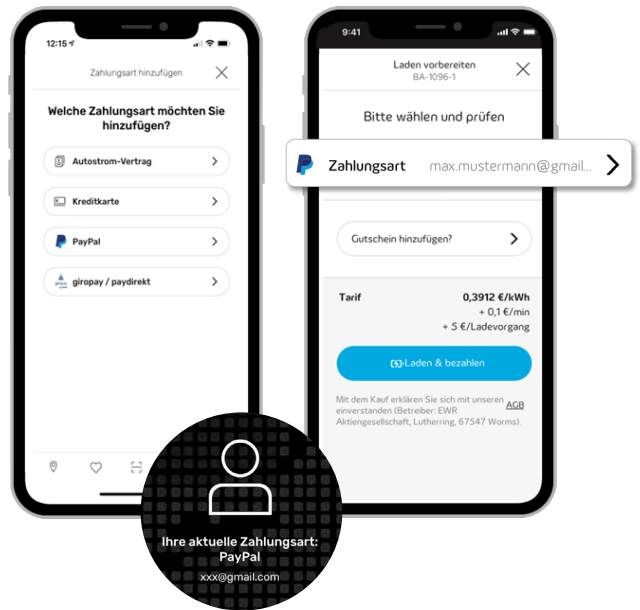
05

# Direct Payment

- 01 Use the “profile menu” item to configure your payment method.
- 02 Select “Add payment method” to configure a new payment method.
- 03 Credit Card, PayPal and giro pay (paydirekt) are available for Direct Payment.



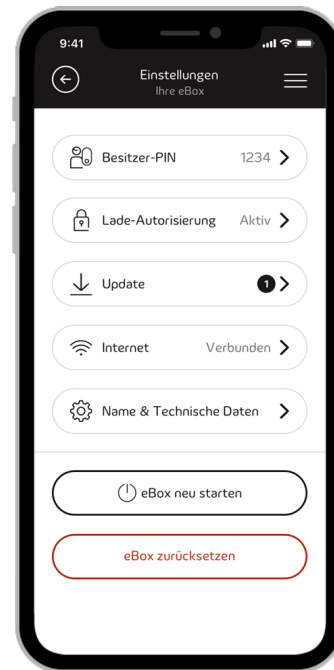
- 04 Enter your payment information and store your billing address for charging directly in the app.
- 05 In the “prepare charging” step, select your type of payment.
- 06 The price is displayed at the charging station details if Direct Payment is supported at the respective charging point.





# Home Charging

- 01 Open the menu and select "Home charging" to start the configuration.
- 02 Define a pin to unlock the eBOX touch.
- 03 Protect your eBOX from being used by unauthorized users.
- 04 You will be notified when software updates are available – easy installation via the app.
- 05 Change the internet connection (WiFi or LAN).
- 06 Get all necessary information about your eBOX when you need it.



## Highlights

**Always connected:** As the owner or co-user of a private charging box (eBOX smart, eBOX professional or eBOX touch) you can link your eBOX to the eCHARGE+ app.

**Easy configuration:** Configure and manage your charging box conveniently from your living room via an internet connection.

**Close monitoring:** Benefit from further development of intelligent functions that automate your eBOX control more closely.

**Customized:** Adapt it to your personal needs.



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