

Press Release

Compleo and SCAPO conclude service agreement for former Compleo Connect products

Focus on customers | Continuous support ensured with immediate effect

Dortmund, 25 January 2024 - [Compleo Charging Solutions](#), one of the leading full-service providers of charging technology for electric vehicles in Europe, and [SCAPO](#), a renowned energy and e-mobility specialist, have signed a service agreement. With immediate effect, SCAPO will take over the technical services - from installation and commissioning to maintenance and support - for the product line of the former wallbe GmbH, formerly known as Compleo Connect.

This agreement covers the Compleo PRO, Compleo PRO plus and Compleo ECO wallboxes as well as the Compleo ZAS and Compleo MAX AC charging solutions. The agreement with SCAPO offers customers affected by the insolvency and liquidation of Compleo Connect a clear perspective: it ensures continued access to service and repair work. In addition, previously uninstalled SCAPO products can be put into operation.

SCAPO will process and resolve both current and new service tickets for Compleo Connect products. Customers can submit their service tickets directly via a dedicated area on the [SCAPO website](#).

Forward-looking partnership

SCAPO can look back on many years of successful collaboration with the former wallbe GmbH. As an experienced component supplier and manufacturer of wallboxes, SCAPO has a specialised team that focuses on maintaining, repairing and commissioning products. This expertise guarantees a smooth and competent service for all Compleo Connect customers.

Jörg Lohr, CEO of Compleo, explains: "The service agreement with SCAPO marks another important milestone in the reorganisation of Compleo. It shows our determination to ensure the best possible service for our customers while strengthening the stability and future viability of our company."

Dejan Grgic-Groß, CEO and Managing Partner of SCAPO GmbH, adds: "The collaboration with Compleo reinforces our joint pursuit of excellence and reliability in the e-mobility sector. As a long-standing partner, we know the quality standards of the products inside out and continuously implement them in our services."

###



About Compleo

Compleo Charging Solutions is one of the leading full-service providers of charging technology for electric vehicles in Europe. As part of the KOSTAL Group, the company supports its business customers with various charging stations and a back-end for charging infrastructure. Compleo's offering includes both AC and DC charging stations, the first DC charging stations on the market that comply with calibration law. The company is headquartered in Dortmund. Its customers include Allego, Clever, EWE Go, Deutsche Telekom, Siemens and more than 300 municipal utilities in Germany. More information at: www.compleo-charging.com

Press contact Compleo

Katrin Osburg
PR & Communication
E-mail: presse@compleo-cs.com

About SCAPO

SCAPO, headquartered near Frankfurt, is a 360° provider in the field of electromobility. In addition to the production and development of its own charging solutions and intelligent load and charging management, SCAPO provides support in consulting, planning, implementation and maintenance of the charging infrastructure. With the SCAPO Cloud, its own backend, SCAPO offers a sustainable solution for various areas of application. Customers include private individuals, SMEs and large corporations such as Schwörer Haus and Rolls-Royce.

###